



Quality Policy

At Lumileds, we pride ourselves on continually shaping the future of light. We do this through our boundless creativity, commitment, and passion – and by holding strong to Quality as a strategic priority and core value.

We are a customer-driven company

Everything we do is with our customers in mind – meeting their existing requirements and lighting needs, plus anticipating their future demands. To that end, we listen closely for insights that serve as the catalyst for breakthrough solutions and services.

We deliver green, high-performance, defect-free products

By careful planning for quality and acting precisely, we fine-tune development, production, and delivery systems to lay the foundation for flawless execution and unmatched operational excellence.

We are a learning organization

The key to success is realizing there's always room for improvement. We provide development opportunities for our employees in an open learning environment. We encourage our teams to work according to standards, structures, and processes that support ongoing quality Improvement.

We understand that our suppliers are critical to our success

Everything we achieve is a collaborative effort. That's why we seek suppliers who share our exacting quality and sustainability standards, then work closely with them to enhance product innovations and speed-up time-to-market.

We comply with all regulatory requirements

We act with integrity to meet or exceed legislation and statutory regulations in all countries where we operate. We adhere to the Lumileds Management System – based on quality standards ISO9001 and IATF 16949 – helping us to operate at world-class levels.

We respect our employees and the environment

To encourage responsible innovation, operations, and supply chain management, we steadfastly comply with ISO14001, ISO45001, and the Responsible Business Alliance (RBA) Code of Conduct.



A handwritten signature in black ink, appearing to read "SB", with a horizontal line extending to the right.

Steve Barlow
Chief Executive Officer

March 31, 2023