



Lumileds Quality Policy

At Lumileds, we pride ourselves on continually shaping the future of light. We do this through our boundless creativity, commitment and passion—and by holding strong to Quality as a strategic priority and core value.

- **We are a customer-driven company.** Everything we do is with our customer in mind—meeting their existing requirements and lighting needs, plus anticipating their future demands. To that end, we listen closely for insights that serve as the catalyst for breakthrough solutions and services.
- **We are committed to delivering green, high performance and defect-free products.** By careful planning for quality and acting precisely, we fine-tune development, production and delivery systems to lay the foundation for flawless execution and unmatched operational excellence.
- **We strive to be a learning organization.** The key to success is realizing there's always room for improvement. We provide our employees with an open environment to work according to standards, structures and processes that support ongoing quality improvement to reach the highest levels of lighting performance.
- **We understand suppliers are critical to our success.** Everything we achieve is a collaborative effort. That's why we seek suppliers who share our exacting quality and sustainability standards, then work closely with them to enhance product innovations and speed-up time-to-market.
- **We comply with all regulatory requirements.** We act with integrity to meet or exceed legislation and statutory regulations in all countries where we operate. We adhere to the Lumileds Management System—based on quality standards ISO9001 and IATF 16949—helping us to operate at world-class level.
- **We respect our employees and the environment.** To encourage responsible innovation, operations and supply chain management, we steadfastly comply with ISO14001, OHSAS18001 and the Responsible Business Alliance (RBA) Code of Conduct.

A handwritten signature in black ink, appearing to read "Jonathan Rich".

Jonathan Rich
Chief Executive Officer
April 29, 2019